

NHS England and Improvement Allied Health Professions Team and Personalised Care Group Improvement Collaborative

Help shape the future of personalised care

Dear Directors of Nursing and Chief Allied Health Professionals,

As a leader in healthcare, you may be aware of the potential of personalised care to transform the care we provide to people in the future. Personalised care represents a new relationship between people, professionals and the health and care system. It enables people to stay well for longer and provides a positive shift in power and decision making that enables people to have a voice, to be heard, and to be connected to each other and their communities. You can read more about the compelling evidence and the vision articulated by the Long Term Plan [in the national delivery plan for personalised care](#).

We want to capitalise on this potential, and ensure it becomes “business as usual” in the future and we are inviting you, and your teams, to help us shape the way this is delivered. The benefits will be that teams develop new skills that improve the care experience they provide, improve outcomes for people, improve their job satisfaction and support the delivery of much more joined up care, reducing pressure on stretched NHS services.

NHS England and Improvement’s Allied Health Professionals team are working with the Personalised Care team to deliver an improvement collaborative, supporting frontline teams to deliver and evidence the impact of personalised care in their service or pathway area. We particularly want to engage with multi-disciplinary teams that include AHPs and nurses and whose function it is to deliver care for people with long-term health and care needs.

We are inviting organisations to nominate teams to be involved in this programme of work. This programme will include 4 events to develop their skills in personalised care, to collaborate with colleagues across the country on their own work, and spread their learning throughout their trust, and report back with evidence that will inform NHS England and Improvement policy going forward.

Those who participate will have the opportunity to improve their knowledge of personalised care, develop skills to improve and evaluate their practice using quality improvement methodologies – and crucially, deliver better care.

What next?

If you would like to be involved, we would be grateful if your teams would return the attached proforma to Kikelomo.odusegun@nhs.net by midnight **Wednesday 30th October 2019**. If you have any questions, please contact caroline.poole4@nhs.net

I look forward to hearing from you.

Yours faithfully,



Ruth May
**Chief Nursing Officer for England
NHS England & NHS Improvement**



Suzanne Rastrick
**Chief Allied Health Professions
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c.c. Regional Chief Nurses, NHS England and NHS Improvement

